

## **Minutes for TIF meeting May 12, 2016 at the Quogue Library**

Meeting called to order at 10:16am

Approval of the Minutes from April's meeting by motion of Janet Kowal and seconded by Jason Terhune

Upon the general consensus of the group, it was agreed to take the meeting outside to the beautiful back lawn of the Quogue Library!

The discussion began regarding access of library services on mobile devices and tablets. The discussion was open and talked about training of both staff and patrons on the use of the library services on mobile devices. Libraries have varying techniques regarding training, whether it be a service that is accessible via mobile device or databases

Nick Tanzi from the Mastic Moriches Shirley Community Library discussed device specific classes and the need to train on IOS devices and Android devices generically because although devices may vary in features, the OS for each is very similar.

Chris DeCristofaro from Sachem Public Library talked about the challenges and rewards of working with patrons and their tablets and shared stories of working with seniors.

Bob Johnson from Emma S. Clark Memorial Library talked about doing hardware upgrades for patrons by appointment (and how they deal with the liability of it).

There was a discussion of how to gently inform patrons that their old computers may not be viable in the current computing environment and

also how to handle the “drop in” patron with a tablet that is still in the shrink wrap (whether it be a new iPad or a “CVS Tablet”)

Took a short break at 11:30am

Discussion started up again with a question from the gentleman from Montauk Library asking how to control access to computers in the Children’s Department with CASSIE.

There was also a discussion of policy that needs to be in place regarding children and their access to the Internet.

Our host Russ Weisenbacher from Quogue also said he had solved a problem with Deep Freeze and Windows 10. He stated he would provide a link that would outline the fix. Here is the link:  
<http://www.quoguelibrary.org/#!/tech/x2soy>

Meeting was adjourned at 12:15pm.

Next meeting will be at the Connetquot Public Library on June 9th. 9:30 refreshments and 10am meeting.