TIF Meeting January 5, 2017 at the Islip Library

Motion to approve the minutes by Ellen Druda and seconded by Janet Kowal

There was a discussion of the listservs that went away

Google was discussed as a possible alternative

Discussed Google Groups as an alternative to the old listserv

Discussion began about the greatest successes in technology at our respective libraries in 2016

Chris DeCristofaro at Sachem

- discussed the new maker space at sachem and talked 3d printing with the resin printer

Nick Tanzi at Mastic Moriches Shirley Community Library

- Talked about the dual extruder printer
- Has multiple 3D printers
- Mastic is doing 40 3D print classes annually
- Printed William Floyd Bust for Floyd Day ceremonies

Laurie Aiken at Islip

- Going to book the VR and 3D printer
- new reference desk computers with WIndows 10
- Setting up patron machines with Windows 10 with print software
- Laurie had a question about museum pass software and how to manage the "no show" patrons
- They use Tix Keeper
- Most libraries use Library Aware

Jim Balletta at HHHL

- 2 yrs ago started office 365
- Started using collaborative features
- Share point to post programs for custodians for setup for programs
- Moving staff data to Microsoft Cloud's One drive
- Played with skype for business
- Doing interviews with veterans With Delve from Office 365
- Sway is PowerPoint type presentation
- Office 365 roll out to patrons. But it needs to be logged in or office 365 disappears
- Upgraded access points ubiquity long range access points
- Windows 10 goes to azore so everything can go up to the cloud
- Ellen added that they are going cloud is because the board did not want to spend more on hardware

Eric Cohen at John Jermain

- Had to manage a building with no tech to being full tech
- Manages security, phone, wifi, servers for patrons and staff, more computers and devices
- Planning was a huge challenge with the building construction
- Uses google apps now called G Suite which he loves but is not happy with Google because they make you buy more peripherals

Danielle Janoski at Brentwood

- ITeam Patron reservation software was a disaster
 - No good stats
- Switched to Cassie
- circulating hotspots to patrons with T-mobile
 - Circulating 75 but they do have more
 - Received a grant for the cost
 - Unlimited data
 - 21 day non renewable circ
 - Overdue fees \$5 per day max fine is \$50
 - If they bring it back they will let it go
 - Cost per device is \$70 per unit
 - Got the idea from Queens
 - Generous grant from Senator Ramos
 - 3G with up to 5 devices per hot spot

Chris Krause at Sachem

- PC Reservation rolled out
- Patrons put money on their library card and they pay from the card
- Coin box problems
- Circ desk is getting renovated so they are buried in monitors and RFID tablets
- Replaced the projectors with Sony laser projectors
 - Set at resolution just over 1080

Jason Terhune at East Islip

- Retired their phone system and upgraded to IP phones with Broad View
- There was a learning curve with staff
- Have to park the hold or transfer the call
- New system needed a new device to tie into the paging system
- Can page just to phones or to the PA system
- Migrating accounting system to Sage
- East Islip is about to get the NYS Audit
- Looking to upgrade wifi system
- Wanted to do wireless printing "Printer on" was a disaster
- Bought a small HP wireless printer & apple print with HP eprint and that has been successful

- Used moderately
- Charge when picked up at the circ desk

Janet Kowal & Jesse Reinard at Connetquot

- Running new servers 2 new hosts
- Unified printing with Pharos printing rate has dropped
- Re designed the circ desk and the area that Circulation is housed
- Installed and integrated SAGE
- Windows 10 on all machines in the building

Adrienne Portz at South Country

- Credit and debit card readers square
- 3D printing with patrons requests
- Poster printing for patrons \$1.50 a foot on the long side
 - Email the doc for printing
- Printers and copies upgraded through CARR business systems
- Printer On was included for wireless printing

Anthony Marciello at Northport

- Replaced firewall and switches
- Media racks in the community room replaced the projector
- New screen
- New racks
- Racks have draws with foam cutouts so staff knows what goes where
- Will be putting in high end camera for skype

Meeting adjourned 12:20pm

Next meeting is February 2nd at Longwood Public Library