THE TEENS ARE ALRIGHT: PROVIDING STAFF WITH SKILLS TO ENGAGE TEEN PATRONS WITH SUPPORT AND RESPECT

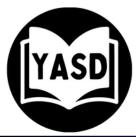
Thursday, May 23, 2024 at 10:00 AM Online Teen librarians know three key things about their teens:

- 1. They are loud
- 2. They are messy (sometimes smell a bit too much like Axe body spray oh my!)
- 3. They are AWESOME!

How can we get the rest of staff to see what we see in teens?

Katelyn Hara-Moss *Head of Reference Services at Central Islip Public Library* and Heather Massa *Head of Adult & Teen Services at East Rockaway Public Library* will discuss strategies to improve staff responses to teen patrons, communicate effectively with coworkers that are not teen librarians, and how to address rowdy teens in the library positively.

Remember, today's teens are tomorrow's library voters!



YOUNG ADULT SERVICES DIVISION OF THE SUFFOLK COUNTY <u>To Register</u> <u>Click Here</u>

