## THE TEENS ARE ALRIGHT: PROVIDING STAFF WITH SKILLS TO ENGAGE TEEN PATRONS WITH SUPPORT AND RESPECT

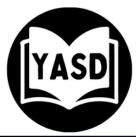
## Thursday, May 23, 2024 at 10:00 AM Online Teen librarians know three key things about their teens:

- 1. They are loud
- 2. They are messy (sometimes smell a bit too much like Axe body spray oh my!)
- 3. They are AWESOME!

## How can we get the rest of staff to see what we see in teens?

Katelyn Hara-Moss *Head of Reference Services at Central Islip Public Library* and Heather Massa *Head of Adult & Teen Services at East Rockaway Public Library* will discuss strategies to improve staff responses to teen patrons, communicate effectively with coworkers that are not teen librarians, and how to address rowdy teens in the library positively.

## Remember, today's teens are tomorrow's library voters!



YOUNG ADULT SERVICES DIVISION OF THE SUFFOLK COUNTY <u>To Register</u> <u>Click Here</u>

